

A Guide To

Housing Concerns

FOR RESOLUTION



1

Contact the housing office & submit a maintenance request in writing-not solely via phone.

2

Contact your installation's Government Housing Office in writing (AKA HSO, HMO, or RCI).

3

Inform the command, in writing, & provide timeline & documents from Steps 1 & 2.

4

Make a *formal request* to the housing office, via email, & include all parties from Steps 1-3.

5

Contact AFHA & an advocate will work the next steps to help get your issue resolved.*

*Skip to Step 5 at any point